

**OPELLA AND TERRYWHITE CHEMMART
WIN A SHARE OF A MILLION REWARDS PLUS POINT 2026 PROMOTION
TERMS AND CONDITIONS**

These terms and conditions (**Terms**) consist of the Promotion Details, the Promotion Rules and the TerryWhite Chemmart Rewards Plus Terms and Conditions (<https://terrywhitechemmart.com.au/legal/rewards-terms-and-conditions>) and they must be read together. The Promotional Details prevail to the extent of any inconsistency. Participation in the Promotion constitutes acknowledgement and acceptance of these Terms.

PROMOTION DETAILS			
Promotion	Opella and TerryWhite Chemmart win a share of 1 Million Rewards Plus points 2026		
Promoter	TW&CM Pty Ltd ABN 38 136 833 620 Ground Floor, 50 Park Road Milton, QLD 4064 For any enquiries regarding this Promotion, please contact the Promoter via customersupport@twcmhealth.com.au or on 1800 009 244		
Promotional Period	9am (AEST) 20 August 2026 until 11:59pm (AEST) 29 September 2026		
Total Prize pool	1 million Terry White Chemmart Rewards Points (valued at approximately AUD\$10,000 as of 20 August 2026).		
Prize Details	Prize Description	Number of this Prize	Value (per Prize)
	10,000 TerryWhite Chemmart Rewards Plus points	100	\$100.00
Who can enter?	Entry is only open to Australian residents who are 18 years old and over and are Terry White Chemmart Rewards Plus Members.		
How to enter?	Entry is free. During the Promotional Period, individuals must: (a). complete a Qualifying Purchase at a participating TerryWhite Chemmart (Participating Pharmacy), including through the TerryWhite Chemmart website or the myTWC App; and (b). present their TerryWhite Chemmart Rewards Plus membership card or membership details at the point of sale at the time of making the purchase (purchases via a Participating Pharmacy) or be logged in to their Terry White Chemmart Rewards Plus account at the online/app checkout prior to finalising the transaction (for online purchases). (Qualifying Spend) A Qualifying Purchase means purchase of any Nature's Own, Ostelin or Cenovis Vitamins . Entry will be automatically recorded upon completing a Qualifying Spend.		
How to win?	This is a game chance and will be run as a digital lottery in determining the winner. Entrants may enter the prize draw multiple times during the Promotional Period subject to the following: (a). only one (1) entry permitted for each Qualifying Spend; and (b). each entry must be completed separately and comply with entry requirements specified in these Terms. The entrant is eligible to win a maximum of one (1) prize. This prize limit does not apply to SA residents.		
Prize draw	The draw will take place at 12:00 pm (AEST) on 6 October 2026 at Ground Floor, 50 Park Road Milton, QLD 4064. A digital program will be utilised to select winners at random. The first one hundred (100) valid entries drawn will be the winners of the Prizes specified above. The draw conductor may select additional reserve entries, which the digital draw will determine to be next in line, and record them in order, in case of an invalid entry or ineligible entrant. The Promoter's decision is final and no correspondence will be entered into.		
Notifying prize winners	The Prize winners will be notified via email or text message within seven (7) days of the draw.		
Process if winner doesn't claim prize or is invalid	There will be no unclaimed prizes nor an unclaimed prize draw as all points will be automatically added to the applicable winners' Terry White Chemmart Rewards Plus account within fourteen (14) days of the draw. If the prize does not appear in a winner's account within this time, the winner must contact the Promoter via customersupport@twcmhealth.com.au or on 1800 009 244.		
Collection and disclosure of personal information and entry details	All entrants' details will be collected, used, and held for the purposes of running this Promotion (including emails about the Promotion) and may, for this purpose, disclose such personal information to third parties, including but not limited to agents, contractors, service providers and prize suppliers. The winners' names and any other required details will be published in any other media as required by law. If you do not provide your personal information you may not be able to submit a valid entry into the Promotion and may not be able to receive communications about our products and services which may be of interest to you. You may opt in to receive marketing and other communications about TerryWhite Chemmart products and services that may be of interest to you. In which case you consent to the Promoter collecting and keeping your personal information on its database, using and disclosing your personal information (including name, contact details and postcode) for this purpose, including to tailor communications to match your location, and in accordance with the Promoter's Privacy Policy. The Promoter will also use and handle personal information as set out in its Privacy Policy, available at https://terrywhitechemmart.com.au/legal/privacy The Privacy Policy also contains information about how entrants may opt out, access, update or correct their personal information, how entrants may complain about a breach of the Australian Privacy Principles or any other		

applicable law and how those complaints will be dealt with. To request access to, or to update, personal information the Promoter holds, you can contact the Promoter by email at privacy@twcmhealth.com.au. The Promoter may also disclose entrants' personal information to the State and Territory lottery departments as required under the relevant lottery legislation.
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PROMOTION RULES

The entrant agrees and acknowledges that they have read these Terms and that entry into the Promotion is deemed to be acceptance of these Terms. Any capitalised terms used in these Terms have the meaning given in the Promotion Details, unless stated otherwise.

Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

Valid and eligible entries will be accepted during the Promotional Period.

Employees (and their immediate families) of the Promoter or a TerryWhite Chemmart pharmacy and agencies or companies associated with this promotion may be entered into the competition as a result of making a Qualifying Spend but are ineligible to win. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. Incomplete or illegible entries will be deemed invalid.

Entrants must retain their TerryWhite Chemmart purchase receipt(s) for all entries as proof of purchase.

Prize value is in Australian dollars. The prize cannot be substituted or redeemed for cash. Prize must be taken as offered. The Promoter accepts no responsibility for any variation in the prize value.

No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.

Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.

All reasonable attempts will be made to contact each winner.

If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, they will forfeit the prize and the Promoter is not obliged to offer a substitute prize. The Promoter, in its sole discretion, reserves the right to substitute the prize (or part of the prize) with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority (if applicable).

As a condition of entering this promotion, each Eligible Entrant including the winner/s, licenses and grants the Promoter, its affiliates and sub-licensees a non-exclusive, royalty-free, perpetual, worldwide, irrevocable, and sub-licensable right to use, reproduce and re-purpose information provided in their entry, including but not limited to future promotional, marketing or

publicity purposes, in any media, without compensation, restriction on use, attribution or liability.

Entrants agree to participate in such promotional events or ceremony, and consents to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to:

- (a) to disqualify any entrant; or
- (b) to modify, suspend, terminate or cancel the Promotion, as appropriate.

Nothing in these Terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of:

- (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
- (b) any theft, unauthorised access or third-party interference;
- (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
- (d) any variation in prize value to that stated in these Terms;
- (e) any tax liability incurred by a winner or entrant; or
- (f) use of the prize.

All entries will be the property of the Promoter and will not be returned.

This Promotion is in no way sponsored or endorsed by any social media platform, including Facebook, Instagram and Twitter. Any questions, comments or complaints regarding the promotion must be directed to the Promoter.

Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.

The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.

Authorised under: NSW Permit No. TP/05193, ACT Permit No. TP
TP 26/01453 and SA Permit No. T26/1122