



MEDIA RELEASE

TerryWhite Chemmart Partners with DoorDash to Further Expand Accessible Health and Wellness Products to Communities

Innovative partnership extends convenience and value to customers

Thursday 27 March: TerryWhite Chemmart is excited to announce an expansion to its partnership with DoorDash that will significantly extend its e-commerce offering. This collaboration not only provides more convenience and value to customers but also furthers TerryWhite Chemmart's promise of accessible healthcare to communities with a leader in fast delivery.

Through this partnership, customers can now shop TerryWhite Chemmart on DoorDash, expanding the pharmacy group's reach to a wider audience. This innovative approach enhances customer convenience and streamlines the purchasing process—all while maintaining the existing workflow for pharmacies.

This partnership is another example of TerryWhite Chemmart's investment in innovation and technology to improve accessibility of everyday healthcare needs to customers throughout Australia. Customers can shop knowing that their products are sourced directly from their locally owned TerryWhite Chemmart pharmacy.

This partnership adds even more convenience for customers, offering an additional option for receiving their pharmacy orders without disrupting their day. Shoppers can continue to access all the great services provided by their local pharmacy, with the added benefit of having their orders delivered directly to them. Plus, they can track their orders in real-time, providing transparency and peace of mind throughout the delivery process.

"This collaboration with DoorDash is another step forward in our commitment to providing convenience, accessibility, and efficiency to our customers," said Nick Munroe, Executive General Manager at TerryWhite Chemmart. "By leveraging the DoorDash network and integrating with their online marketplace, we can ensure that essential health and wellness products are just a few clicks away for more Australians—all without disrupting our pharmacies' day-to-day operations."

"We're excited to partner with TerryWhite Chemmart to make essential health and wellness products more accessible through the DoorDash app," said DoorDash Vice President, Simon Rossi. "At DoorDash, we're focused on providing customers with the ultimate convenience—getting them what they need, when they need it; whether they're stuck at home sick, or don't have the time to get to the pharmacy. This partnership ensures we can deliver the products people rely on."

Key Benefits of the Partnership:

- **Enhanced convenience:** Customers can order products from wherever they are via the DoorDash app and get those products delivered.
- **Increased accessibility and reach:** The partnership furthers TerryWhite Chemmart's promise of accessible healthcare by expanding its product range to a wider audience, including new customers who prefer shopping on popular online platforms.
- **Direct sourcing from locally owned pharmacies:** Products are sourced directly from customers' locally owned TerryWhite Chemmart pharmacies.
- **Rapid delivery efficiency:** DoorDash is available on demand or for future scheduled deliveries, ensuring customers receive their essential products when they need them.
- **Real-time order tracking:** Shoppers can track their orders in real-time, providing transparency and peace of mind.
- **Operational Efficiency:** Frees up pharmacy staff to focus on providing quality care and consultations.

It's important to note that only non-scheduled items are available via the DoorDash Marketplace. If a customer needs to order a prescription or scheduled medicine, they can download the myTWC app or speak with their local TerryWhite Chemmart pharmacist. For any health advice, customers are encouraged to consult their local pharmacist or GP to ensure they receive the right care and support.

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About TerryWhite Chemmart

TerryWhite Chemmart is one of Australia's leading community pharmacy networks delivering frontline healthcare. With more than 600 community pharmacies across Australia, we are committed to ensuring every Australian has easier access to pharmacists and expert health advice every day. TerryWhite Chemmart provides high-quality, accessible, and cost-effective community-based health care services and programs.

About DoorDash

DoorDash (NASDAQ: DASH) is a technology company that connects consumers with their favourite local businesses in more than 30 countries across the globe. Founded in 2013, DoorDash builds products and services to help businesses innovate, grow, and reach more customers. DoorDash is your door to more: the local commerce platform dedicated to enabling merchants to thrive in the convenience economy, giving consumers access to more of their communities, and providing work that empowers.

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