

For Immediate Release

TerryWhite Chemmart Continued Education Focus for Pharmacists and Pharmacy Assistants with Nation-Wide Program

TerryWhite Chemmart (TWC) has continued to demonstrate its commitment to professional development, wrapping up the delivery of two key education programs in October—**Masterclass Forum** for Pharmacists and **Academy Forum** for Pharmacy Assistants. Both forums attracted over 300 participants each and are also made available online, ensuring the entire TWC network can access and benefit from these valuable learning experiences.

The October state-based forums round out TWC's annual education program and are integral to TWC's mission to empower its pharmacy professionals with the latest clinical knowledge and practical skills, supporting optimal patient care and enhancing customer experiences.

Masterclass Forum this October centred around integrating biopsychosocial care and shared management plans into daily pharmacy practice, with clinical updates focusing on areas such as sleep health and insomnia management, sun safety, and biosimilars. The forum also introduced new digital tools to support streamlined efficiency and best practice clinical governance. Pharmacists participated in hands-on workshops and patient scenarios to maximise health outcomes, ensuring they stay at the forefront of expert clinical care.

At **Academy Forum**, Pharmacy Assistants delved into vital topics including hydration, new menstrual care therapies, oral health and hygiene, migraine management, allergic rhinitis support, natural therapies for pain relief, and skincare. The education program focused on enhancing product knowledge and their ability to support customers with diverse healthcare needs, further solidifying their role as vital members of the healthcare workforce.

"We are proud to provide both Pharmacists and Pharmacy Assistants with the educational tools they need to continue delivering exceptional healthcare services. This month's Masterclass and Academy Forums are testament to our belief that continuous learning is the key to ensuring our teams remain experts in their fields," said **Nick Munroe**, Executive General Manager of TerryWhite Chemmart.

"By focusing on practical applications and in-depth clinical knowledge, we're ensuring that our teams can provide the best possible care for our patients."

Clint Holland, Country Manager for Sandoz, expressed his support for the initiative and the partnership between Sandoz and TWC. "Our long-standing partnership with TerryWhite Chemmart is built on a shared commitment to patient health outcomes and the ongoing education of Pharmacists. Programs like Masterclass Forum are crucial in ensuring Pharmacists have the latest clinical knowledge and are equipped to navigate the challenges of modern pharmacy practice."

Academy Forum also received strong backing from supplier partners, with **Sharon Groombridge** National Training Manager from Care Pharmaceuticals highlighting the importance of education for Pharmacy Assistants. "Pharmacy Assistants are an essential part of the healthcare workforce, often serving as the first point of contact for customers. Continuous education is critical to ensuring they are equipped with the knowledge and confidence to provide customers with the right advice and

products.”

“Both forums would not have been possible without the ongoing support of TWC’s valued supplier partners. TerryWhite Chemmart acknowledges the contributions of these partners in pushing the teams to be better through learning, which ultimately drives positive health outcomes for patients across Australia,” said Munroe.

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Images:

- Image 1:
Pharmacy Assistants from across the TerryWhite Chemmart pharmacy network in Queensland gathered in Brisbane for the Academy Forum
- Image 2:
Kate Gunthorpe, Pharmacist Implementation & Change Specialist at TerryWhite Chemmart provided an update on Scope of Practice at Masterclass Forum
- Image 3:
Sharon Groombridge National Training Manager from Care Pharmaceuticals presenting to Pharmacy Assistants at TWC Academy Forum
- Image 4:
Presentations at Academy Forum provided both product and health condition insights and knowledge.
- Image 5:
Masterclass Forum events are essential to TerryWhite Chemmart’s mission, equipping pharmacy professionals with cutting-edge clinical knowledge and hands-on skills to enhance patient care.

About TerryWhite Chemmart

TerryWhite Chemmart is one of Australia’s leading community pharmacy networks delivering frontline healthcare. With more than 600 community pharmacies across Australia, we are committed to ensuring every Australian has easier access to pharmacists and expert health advice every day. TerryWhite Chemmart provides high-quality, accessible, and cost-effective community-based health care services and programs.